

CARE AND MAINTENANCE OF YOUR RAISED FLOOR SYSTEM

The panels you have chosen to install are of quality construction and, provided these care and maintenance instructions are followed, your floor panels will retain their appearance for many years to come.

- 1 Before and during installation, be sure the floor area is clean and kept free of dust, water & abrasives. These panels are manufactured to close tolerances, and all of these substances can cause future problems.
- 2 Maintain temperature between 60 to 80 degrees F before, during and after installation with relative humidity of 40% - 60%. Allow materials to stabilize at recommended temperature for 24 hours before installation. Avoid extreme changes in temperature and humidity. These are the recommended conditions to properly preserve the panels, and conform to requirements of computer manufacturers.
- 3 The general contractor and/or owner shall provide a level concrete sub-floor that is clean, dry and free from any dust, dirt or release compound. If concrete has been sealed, a spot check should be made to determine whether the sealer should be scuffed and/or removed before applying the pedestal adhesive. Pedestals should be free of oily residue.
- 4 After installations, remind the general contractor and/or facilities manager when equipment is being installed and/or moved, to protect the panels from dynamic load damage by covering them with a minimum of ¾" plywood. This will evenly distribute the weight and prevent marring and gouging of the covering.
- 5 The general contractor and/or owner shall protect the finished access floor from damage and misuse by providing and applying 1/8" tempered hardboard in traffic areas and with 20 pound Kraft paper sealed to prevent tearing in all other areas.
- 6 Prior to allowing other trades on the access floor, the general contractor and/or owner shall accept the floor system.
- 7 When replacing or removing panels after initial installation, extreme care must be taken not to chip or damage the edging. The tapered edging has been designed to allow easy removal and installation with the proper tools. Do not handle without using the special lifter. Do no drop or kick panels into position. FORCE MUST NOT BE USED IN REPLACING PANELS.
- 8 Rest heavy equipment on pads 5" X 5" (wood/steel) to distribute point loading. Install additional pedestals as required under panels wherever heavy equipment is resting on floor and/or under cut panels.
- 9 When installing cable, no more that 5 panels or approximately 10 feet should be removed at one time to avoid misalignment of the floor when reinstalling. This applies to all types of understructure.
- 10 Caution should be exercised by the installer when pulling cable to not loosen the adjusting nuts on the pedestals. This can happen when the cables rub against the nut and sufficient friction will tend to loosen the nut.
- 11 Never flood panels with water or cleaning agent. This could cause damage to the panel & affect electrical/communication wiring underneath. High pressure laminate tile requires little maintenance and can be easily cleaned by dry mopping and periodically damp mopping with mild detergent when necessary. Use of strong cleaning agents, waxing, buffing, or refinishing is not needed. Under normal environmental conditions, do not clean floor surface with steel wool, nylon pads, or abrasives of any kind, manually or with power equipment.
- 12 Schedule regular professional maintenance visits to be performed on your flooring system.

If necessary, you can spot clean stubborn stains with a non-flammable organic cleaner. But, if you do, take care that the cleaner does not get into cracks between the support panel and the laminate where it could adversely affect the bond.

Do not clean with a mop saturated with oils or chemicals. A film on the floor will affect performance.

You may contact Advanced Contracting Enterprises, Inc., the raised access flooring specialists and the installers of your flooring system, at the address and phone number below for scheduled maintenance and other needs for the peak performance of your raised access flooring system. The proper care of your flooring system, including the surface as well as the understructure area, will greatly enhance the life of your system.

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